**Infection Control Amplification in Nursing Centers**

See Something? Say Something. I CAN.

**COACH TRAINING AGENDA**

1. **Welcome & Introductions** (5 minutes)
2. **Review Infection Control Shift Coaching Role & Materials** (20 minutes)
3. Describe the coach role (why, what, how)
4. Describe a typical day in the life of a coach
5. We know & you know -- but just to recap:
   1. Hand hygiene
   2. Mask use, including reuse
   3. Donning and doffing personal protective equipment (PPE)
6. Review website materials
7. Coaching vs. training ([view the video](https://www.youtube.com/watch?v=wKZ1sdP0c3o))
8. Sharing information during unit huddles
9. Providing corrections & praise to coworkers throughout shift
10. Completing hand-off to coach on the next shift
11. Answer any questions
12. **Knowledge-Skills-Attitudes (KSA)** (10 minutes)
13. Review the KSA model
14. Try the KSA perspective with hand hygiene
15. What do you need to know?
16. What do you need to do?
17. What are the attitudes that one must hold to do it reliably?
18. **Try It On! Role Play** (10 minutes)
19. Scenario 1: The coach is in the unit hallway and see a housekeeper with her mask below her nose.
20. Scenario 2: The coach enters the break room and sees staff members not wearing their masks and complaining about how the mask makes their skin break out.
21. Scenario 3: Make up a scenario based on your center’s experiences.
22. **5. Wrap-Up & Next Steps** (5 minutes)
23. Daily shift huddles (who, what, when, how)
24. Communication